

From: [Jamie Crase](#)
To: [Don Cole](#)
Subject: Re: 77 central No heat
Date: Saturday, February 18, 2023 10:22:57 PM

No, we do not have heat. No one has even contacted us regarding our heat in months.

Thank you very much for all you are doing to help the residents.

Jamie Crase
B533
Sent from my iPhone

> On Feb 18, 2023, at 12:09 PM, Don Cole <Don.Cole@mercergov.org> wrote:

>

> Hello and Thank you for your information.

>

> The City compliance date was set for Friday, February 17, 2023. Do you have heat today?

>

> Thanks in advance for your reply.

>

> Don Cole

> Building Official

> City of Mercer Island - Community Planning & Development

> 206.275.7701 | mercerisland.gov/cpd | mybuildingpermit.com

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> The City of Mercer Island utilizes a hybrid working environment. City Hall is open for walk-in service on Tuesday – Wednesday – Thursday from 9 AM to 4 PM. CPD staff are available by phone on Monday – Friday from 8:30 AM – 5 PM. Please see the City’s Facility and Program Information page for other City service hours of operation.

>

> -----Original Message-----

> From: Jamie Crase <jamiocrase@icloud.com>

> Sent: Wednesday, February 15, 2023 9:38 AM

> To: Don Cole <Don.Cole@mercergov.org>

> Subject: 77 central No heat

>

> Hi Don,

>

> I have not filed a formal complaint for our lack of HVAC at our apartment at 77 Central because we are south facing (we look at the Walgreens) and our apartment stays “relatively” warm from the sun. We did report our heat being out several times since October 2022. I know though that is has been out since June of 2022 because we had no AC throughout the summer and our apartment reached temps of 86 degrees (again south facing sun all day). Our windows do not allow for the use of a portable AC and we have no port in the wall to use.

> Also simply opening the windows is very disruptive since we live on the busy street and the noise is so loud you can’t carry on a conversation, let alone work.

>

> We would just like you to know there might be other apartments in the same situation as us and CW has done nothing to fix this issue.

>

> Thank you,

>

> Jamie Crase

> B533

> Sent from my iPhone